

# Connect to the SU-Secure Wireless Network using Mac OSX

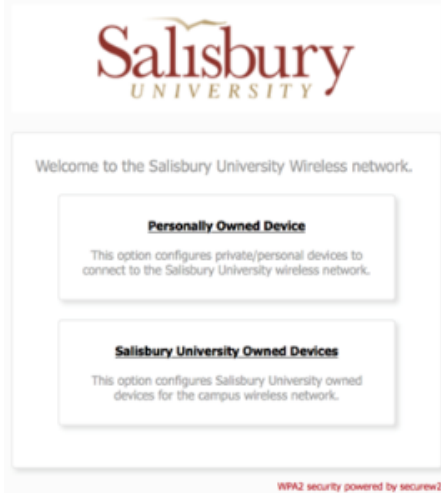
This document will give you instructions on how to connect your Mac to our SU-Secure wireless network.

## Automated System instructions

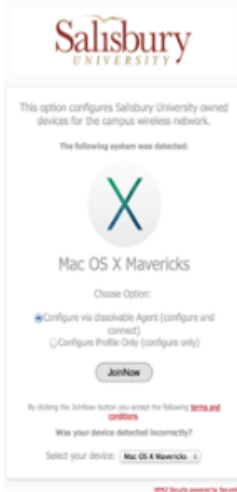
1. Click the **Wi-Fi** icon in the upper-right corner of your screen and select **SU-Connect** from the list of available networks.



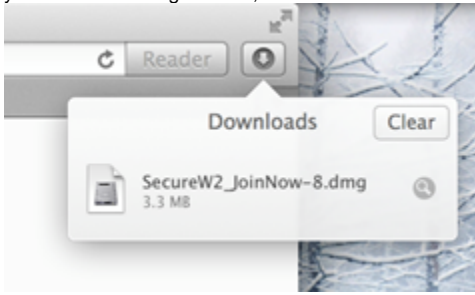
2. The Join SU-Connect window should open automatically. If it does not, open a web browser like Safari to force the Join SU-Connect window to open. Then click **Personally Owned Device** or **Salisbury University Owned Devices**.



3. Click the **JoinNow** button.



4. The application will now begin to download. Click the **Downloads** arrow in your browser to view the download or open your Downloads folder on your Dock or through Finder, and then double-click **SecureW2\_JoinNow.dmg** to open.

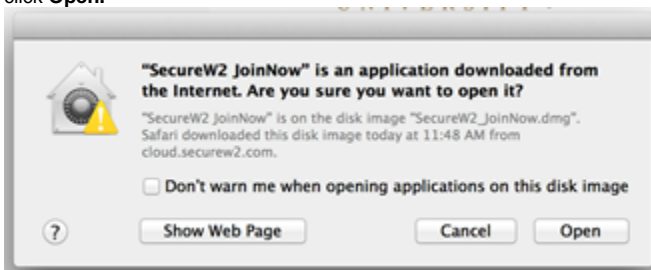


5. The **SecureW2 JoinNow** application will open in a separate window. Double-click to open.



SecureW2 JoinNow

6. If you receive the warning that **“SecureW2 JoinNow” is an application downloaded from the Internet. Are you sure you want to open it?**, click **Open**.



7. Now enter your Salisbury Username and Password and click **Next**.

The login screen for the SecureW2 JoinNow application. At the top is the Salisbury University logo. Below it, the text 'Please enter your credentials' is followed by two input fields: 'Enter your Username:' and 'Enter your Password:'. There is a 'Show Password' checkbox. Below the input fields is a progress bar with three stages: 'CONFIGURE', 'AUTHENTICATE', and 'JOINED'. The 'AUTHENTICATE' stage is currently active. At the bottom, there are 'Next' and 'Cancel' buttons.

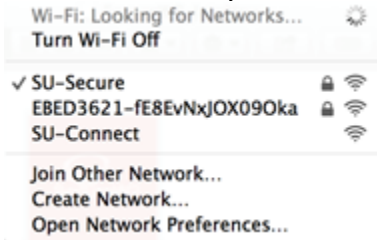
8. Enter your Mac's Administrator name and password for your personal device and click **OK**.

A macOS system password prompt dialog box. It has a red lock icon and the text: 'SecureW2\_JoinNow wants to make changes. Type your password to allow this.' Below this, there are two input fields: 'Name:' with the value 'rljones' and 'Password:'. At the bottom, there are 'Cancel' and 'OK' buttons.

9. If your password and up-to-date and your account is active, this process will complete and you will need to click **Done**.



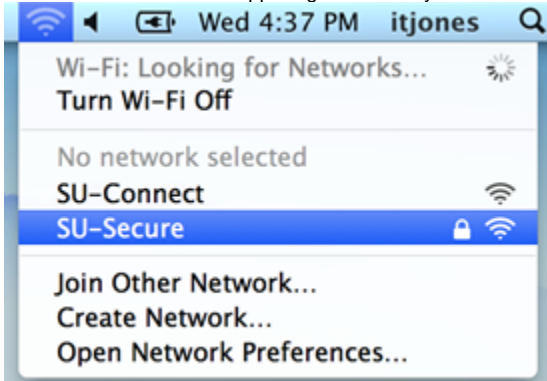
10. You should now see that you are connected to **SU-Secure**.



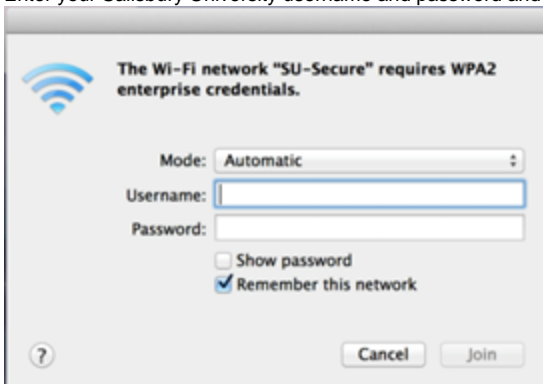
## Direct connection

If the automated process does not work on your computer, here are the instructions on how to connect directly to SU-Secure.

1. Click the **Wi-Fi** icon in the upper-right corner of your screen and select **SU-Secure** from the list of available networks.



2. Enter your Salisbury University username and password and make sure the **Mode** is set to **Automatic**.



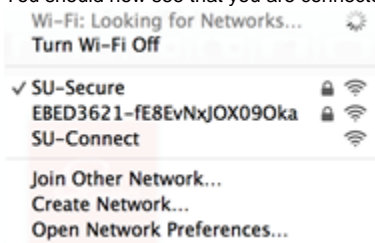
3. Ensure the certificate mentions **nps01.salisbury.edu** as shown below, which will confirm that you are connecting to our **SU-Secure** network. If it shows, click **Continue**.



4. Enter your Mac's Administrator name and password and click **Update Settings**.



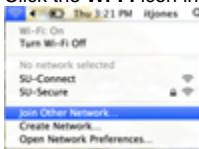
5. You should now see that you are connected to **SU-Secure**.



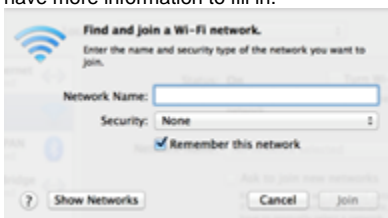
## Manually connect

If connecting directly to SU-Secure does not work on your computer, here are the instructions on how to manually connect to SU-Secure.

1. Click the **Wi-Fi** icon in the upper-right hand corner of your screen and click **Join Other Network...**



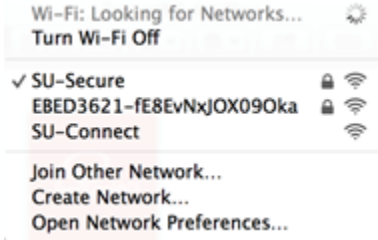
2. In the box next to **Network Name**, type "**SU-Secure**". Next to **Security**, select **WPA2 Enterprise**. After changing the **Security** option, you will have more information to fill in.



3. Next to Mode, select **Automatic**. Enter your Salisbury University Username and Password. Click **Join** after you enter this information.



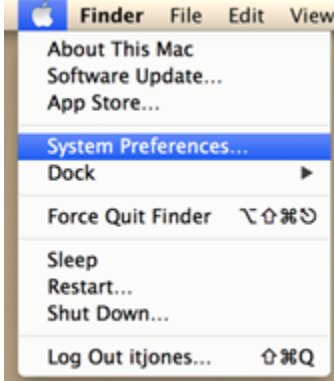
4. You should now see that you are connected to **SU-Secure**.



## Troubleshooting steps

If you are unable to connect to SU-Secure via the automated SU-Connect set up you may need to first delete your profile

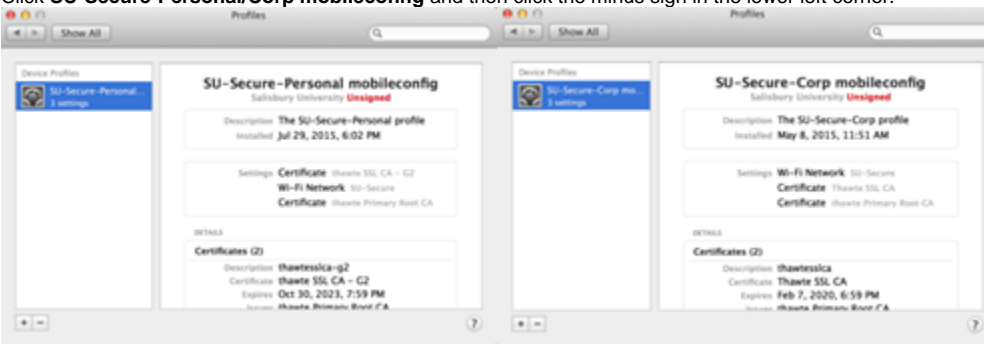
1. Click on the Apple icon in the upper left of the screen and then click **System Preferences**.



2. Click **Profiles**.



3. Click **SU-Secure-Personal/Corp mobileconfig** and then click the minus sign in the lower left corner.



4. Click **Remove**.



5. Enter your Mac's Administrator name and password for your personal device and then **OK** to complete the profile removal.



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