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- Setup SU email on a Kindle
- Setup SU Email on an Android smartphone or device
- Setup SU email on iPads and iPhones
- Setup SU email on Windows 10
- Share your inbox and other folders in Outlook
- Sharing a calendar and opening a shared calendar in Outlook
- Students receive bounce-back errors when sending a new message to a recipient they were previously able to mail.
- Turn off Desktop Alerts for shared accounts in Outlook
- User accidentally deleted a distribution list in Outlook
- Using class forum lists in the Outlook address book
- What is phishing and what to do about it
- Working with an email account as a delegate in Outlook
- Microsoft 365 Information for SU Faculty, Staff, and Students
- Microsoft 365 Transition FAQs
- Microsoft Forms
- Microsoft Office
 - Creating a letterhead using macros in Microsoft Word
 - How to download and install Microsoft 365 for Macintosh computers
 - How to download and install Microsoft 365 for Windows computers
 - Password protect your files in Microsoft Office
 - Screen sharing in Skype for Business
 - Send a Group Message in Skype for Business
 - Sharing a OneNote notebook
 - Shrink the size of a powerpoint presentation to email
- Microsoft Teams Overview
 - Chat, Video, and Audio Calls in Microsoft Teams
 - How to access Microsoft Teams
 - Meetings in Microsoft Teams
 - Microsoft Teams Guide for Owners
 - Sharing and Collaborating Files in Microsoft Teams
- Self-Paced Training: Excel
- Using Microsoft OneDrive
 - How to Recover a deleted item in OneDrive
 - Managing access in OneDrive
 - Managing a Personal OneDrive Account that uses your SU email
 - OneDrive Basics - Microsoft Tutorials
 - OneDrive Icons
 - View files Shared with You on the OneDrive Client for Mac
 - View files Shared with You on the OneDrive Client for Windows
- Working with Office 365 Groups
- Microsoft Bookings
- MyClasses and Instructional Software Help
 - Course unknown error when using Respondus LockDown Browser
 - Create and register your account with McGraw Hill Connect - Inclusive Access
 - Folios in MyClasses
 - How to record a lecture or presentation in Panopto
 - I cannot install Respondus Lockdown Browser or other programs on my Windows 10 S computer
 - Images not shown using Safari in MyClasses
 - Information about Qualtrics
 - Information about Turning Point or Clickers
 - Clicker Registration link is not visible in a MyClasses course
 - Installing Panopto on an SU PC or Mac
 - McGraw Hill Inclusive Access textbooks in MyClasses
 - MyClasses login does not appear when using Internet Explorer
 - Opting Out of Inclusive Access textbooks in MyClasses
 - Panopto is not allowing user to view videos through MyClasses
 - Permissions Error with Mac OS
 - Reset your MyClasses guest account password
 - Respondus LockDown Browser
 - User Storage Quota Exceeded Message in MyClasses
- Scantron (Parscore) Test Services
 - Using Scantron (Parscore) forms for test sheets
- Shockwave Flash plugin crashes Google Chrome
- Software downloads and discounts for personal devices and home use
- Sonia Client Setup and Web Site Login Information
- Student software access
- SU Imaging - ApplicationXtender and WebXtender
 - SU Imaging: Add pages to a document in ApplicationXtender
 - SU Imaging: ApplicationXtender 16.6 Document Manager Scanning Tutorial
 - SU Imaging: ApplicationXtender Version 16.6 Web Batch Scanning Tutorial
 - SU Imaging: ApplicationXtender Web Access 16.6 User Guide
 - SU Imaging: Document manager toolbars and thumbnails
 - SU Imaging: Printing in WebXtender using Internet Explorer
 - SU Imaging: WebXtender doesn't print
 - SU Imaging AppXtender Version 16.6 Desktop Client Install
 - SU Imaging System Frequently Asked Questions
- Trouble logging into Titanium
- Turning off popup blockers in popular web browsers
- Using Skype on Campus

- VPN and Remote Access
 - Accessing Network Drives via On-Demand VPN
 - Installing/Using Global Protect VPN Client-On Demand Service for Personal Devices
 - Listing of Methods to Access SU On-Campus Resources (VPN and Workspace)
 - Mac On-Demand VPN Troubleshooting for Personal Devices
 - Using Juniper VPN to Access Network Drives: Faculty and Staff
 - Using Remote Desktop: Faculty and Staff
- Wolfram Mathematica Overview
 - Mathematica Online at Home use for Faculty and Students
 - Wolfram Mathematica Teaching Tutorials
 - Wolfram Mathematica Tutorials
- Workspace - Web Applications
 - Accessing Workspace virtual applications-Off Campus/Personal Device
 - Accessing Workspace virtual applications-On Campus/SU computer
 - Open and save files using Workspace virtual applications
 - Using OneDrive in Workspace
- Zoom
 - Attendee Controls in the Zoom Mobile App
 - Changing your Personal Meeting ID and Personal Meeting Room Settings in Zoom
 - Disable Screen Share for Participants in Zoom
 - Getting Started with Zoom
 - How to schedule a Zoom Webinar
 - Zoom Webinar Registration Approval
 - Installing Zoom on Mobile Devices
 - Inviting Attendees to a Meeting in Zoom
 - Managing Zoom Recordings- Sharing and Access
 - Passwords for Zoom Cloud Recordings
 - Preventing Zoombombing
 - Disabling Chat in a Zoom Session
 - Lock a Zoom Meeting
 - Removing and Managing Participants in Zoom
 - Require a Password for a Zoom Meeting
 - Require Registrations for Meetings
 - Recording a Meeting in Zoom
 - Scheduling a Zoom Meeting
 - Sharing Your Screen in Zoom
 - Signing in to the Zoom Client
 - Using Rev Live Captioning in Zoom (as Attendee)
 - Using Rev Live Captioning in Zoom (as Host)
 - Using the Waiting Room Option in Zoom
 - Zoom BreakOut Rooms
 - Zoom Etiquette
 - Zoom Integration with MyClasses
 - Scheduling a Zoom Meeting in MyClasses
 - Play Enter/Exit Chime in Zoom
 - How do I add Zoom Meetings to my Course Calendar
 - Publishing & Sharing Zoom Class Recordings From the Cloud
 - Disabling Passwords for Viewing Zoom Cloud Recordings
 - Zoom Video Tutorial for Faculty
 - Taking Attendance Through Zoom Usage Reports
 - Zoom Update Required Error