

Search Committee page hangs in GullNet

Problem

This usually involves members of a search committee who are trying to view applicants using the **Main Menu>SU-Custom>Human Resources>Job Application>Search CMTE View Applicants** query to view resumes using the Open Resume button.



The screenshot shows the 'SU Job Applicant' page for Job Opening ID 10025, titled 'Head Women's Soccer Coach'. It features a table with three columns: 'Name', 'Applications Completed Date', and 'Status'. The table contains three rows of applicant data. Each row has several action buttons: 'Open Resume', 'Go to Attachments', 'Open Job PDF', 'Application Page', and 'Bio Demo Information'. The 'Open Resume' button is highlighted in yellow in each row.


Name	Applications Completed Date	Status	Open Resume	Go to Attachments	Open Job PDF	Application Page	Bio Demo Information
1. [Name]	12/11/12 11:00AM	Applied	Open Resume	Go to Attachments	Open Job PDF	Application Page	Bio Demo Information
2. [Name]	12/16/12 12:54PM	Applied	Open Resume	Go to Attachments	Open Job PDF	Application Page	Bio Demo Information
3. [Name]	12/08/12 5:35PM	Applied	Open Resume	Go to Attachments	Open Job PDF	Application Page	Bio Demo Information

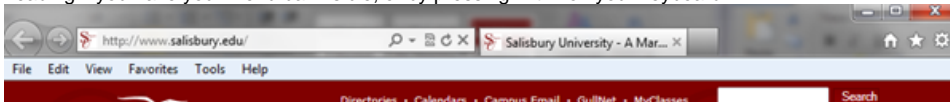
When the button is clicked, instead of opening a PDF of the requested file, the page just stalls, with a spinning wheel in the upper right hand corner (shown below) and nothing else happens.

This only seems to occur in Internet Explorer. Firefox is able to open the file without issue. To solve it, you'll need to add hris.salisbury.edu to the Local Intranet sites.



Solution

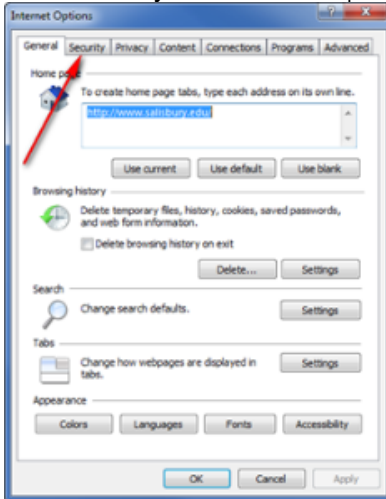
1. Open Internet Explorer, and then open **Tools**. You can do this by either clicking the **Tools icon**  in the upper right corner, clicking the **Tools** heading if you have your menu bar visible, or by pressing **Alt-X** on your keyboard.



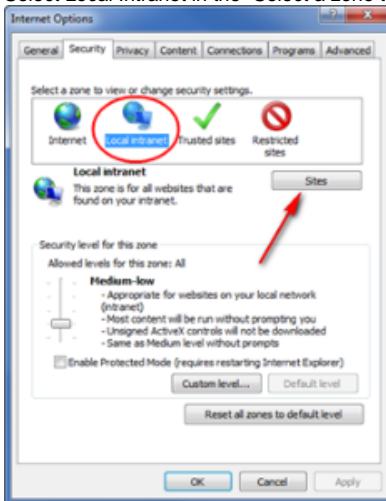
2. Click **Internet Options**.



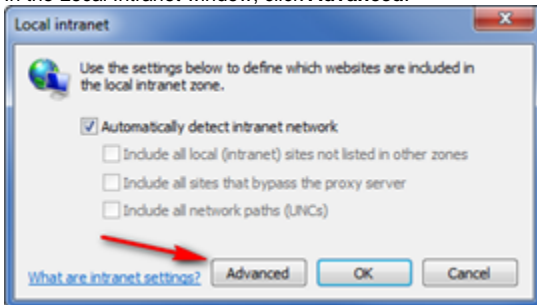
3. Click the **Security** tab in the Internet Options window.



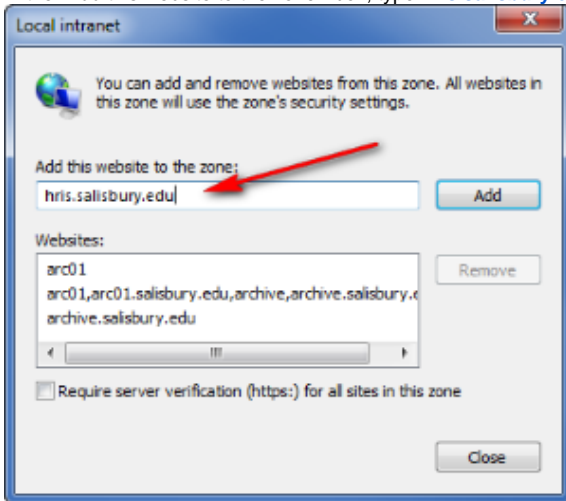
4. Select Local Intranet in the "Select a zone to view or change security settings" section, and then click **Sites**.



5. In the Local Intranet window, click **Advanced**.



6. In the "Add this website to the zone:" box, type hris.salisbury.edu and click **Add**.



7. Click **Close** to close that window.
8. Click **OK** to close the Local intranet window.
9. Click **OK** to close the Internet Tools window.
10. Exit Internet Explorer.
11. When you reopen Internet Explorer, you will be able to open the requested documents in GullNet.

Related articles

Content by label

There is no content with the specified labels

