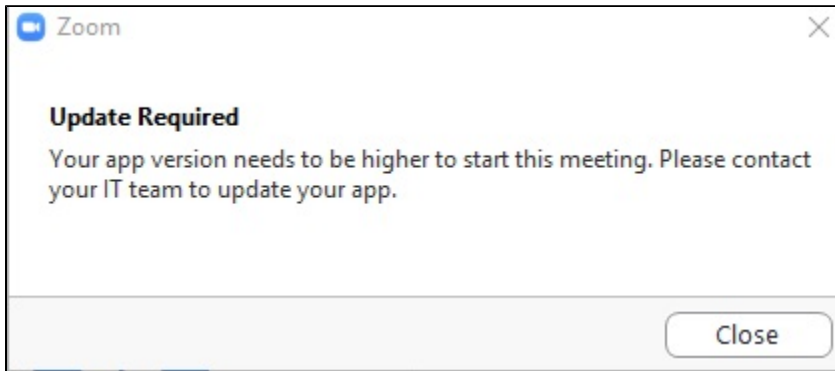


Zoom Update Required Error

If you are receiving the below prompt requiring an update to your Zoom application, the below instructions will allow you to update Zoom.



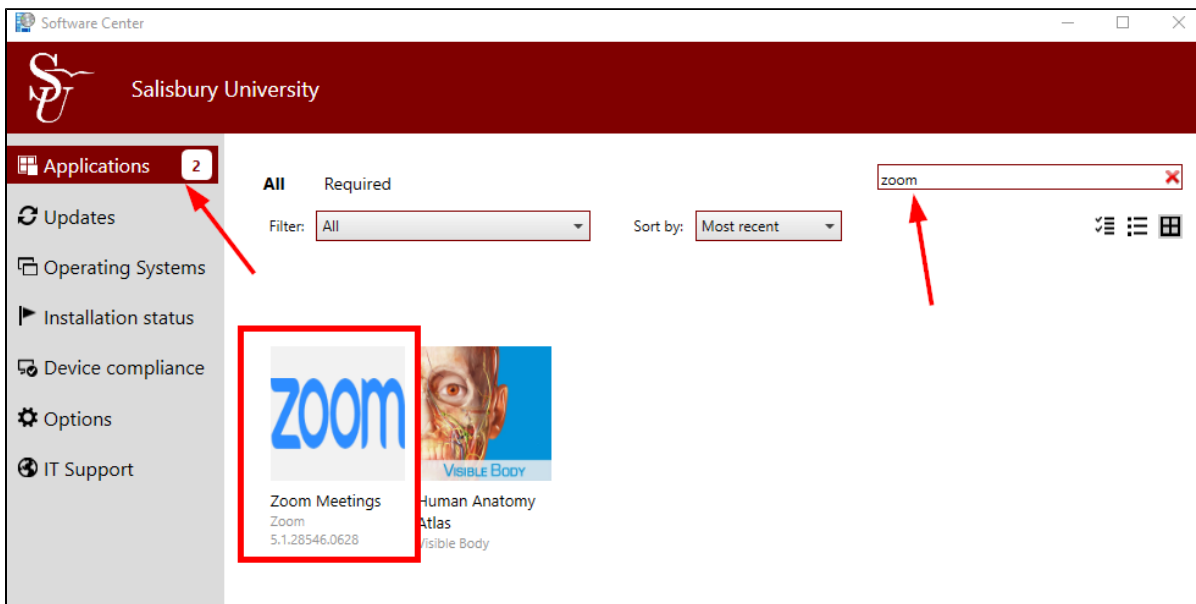
You must be on an SU device with Always-On or on campus to complete the below update. If you are on a personal device please visit the [Zoom Update Tutorial](#) for information.

Click on the magnifying glass in the bottom left corner of your screen.

Type Software and select the **Software Center** application from the list.

In **Software Center** be sure **Applications** is highlighted on the left hand side and type **Zoom** in the search bar on the top right.

Select the **Zoom** app from the available applications listed.



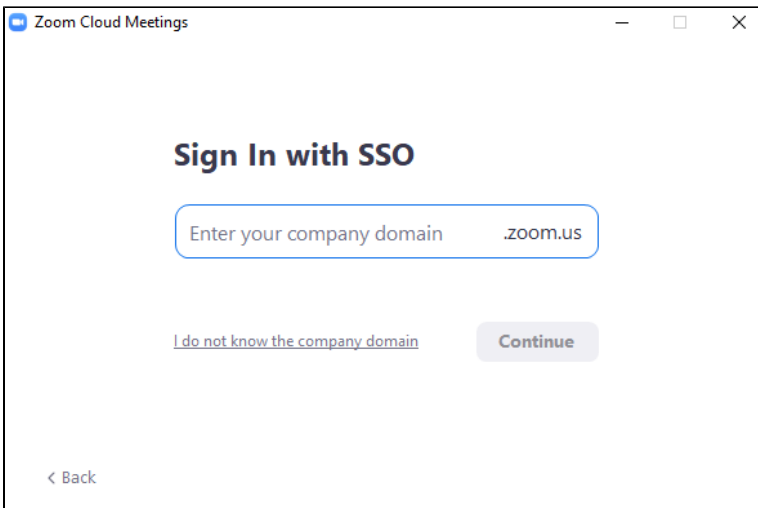
Click **Install** to install the new Zoom version.

When the install is complete the word Install will change to Uninstall.

You can now choose Zoom from the list of available applications (by selecting the windows icon in the bottom left corner).

Click **Sign In** and then **Sign in with SSO**.

Enter **Salisbury** in the company domain field.



You will be taken to the internet to complete the login using your su credentials and authenticate with DUO.

Select **Launch Zoom** for the Zoom client just installed to open.